



Written Workmanship Warranty

Effective date: October 9, 2026

EmergenServe stands behind every electrical repair, upgrade, and installation we complete. This document states, in plain language, exactly what we cover, for how long, and how to get it honored. It is issued with each completed job and applies to residential and commercial electrical work performed by our licensed team throughout Charleston, Berkeley, and Dorchester counties.

What This Warranty Covers

This warranty covers the workmanship of electrical services performed by EmergenServe, including:

- Repairs, troubleshooting, and replacements we performed, including outlets, switches, GFCI and AFCI devices, fixtures, and ceiling fans.
- Installations we performed, including panel upgrades, new circuits, subpanels, EV charger circuits, generator connections, and low-voltage and data wiring.
- The connections, terminations, supports, boxes, and raceways we installed, and the code compliance of the work at the time it was completed.
- Devices and equipment we supplied and installed, for as long as the manufacturer's own warranty on that item remains in force.

If a covered item fails because of how we installed or repaired it, we return to the property, diagnose the problem, and correct it at no charge to you.

How Long Coverage Lasts

The workmanship warranty lasts for the lifetime of the original customer's ownership of the property where the work was performed. It begins on the date the job is marked complete and does not need to be renewed, registered, or paid for again.

This warranty is issued to the original customer and is not transferable. If you sell the property, the warranty stays with you rather than passing to the new owner. We are still glad to service the home for the new owner as a paying customer, and we will provide the original job records on request.

Parts, Equipment, and Manufacturer Warranties

Panels, breakers, EV chargers, generators, light fixtures, smart devices, and similar equipment carry the manufacturer's own warranty, for the term the manufacturer publishes. That warranty covers defects in the product itself, while ours covers how we installed it.

We keep the model numbers, serial numbers, invoice, and installation date for equipment we supply, register the product where registration is required, and file or support your claim with the manufacturer so you are not left holding paperwork. If a manufacturer declines a claim and the failure traces back to our installation, our workmanship warranty still applies.



What This Warranty Does Not Cover

To keep this promise honest and enforceable, it does not extend to problems that were not caused by our work, including:

- Damage from lightning, power surges from the utility, floods, hurricane or storm water, fire, vehicles, or other events outside our control.
- Damage caused by service, alteration, repair, or modification performed by anyone other than EmergenServe.
- Equipment we did not supply or install, and damage to appliances, electronics, or data caused by an electrical fault rather than the fault itself.
- Cosmetic finishes, paint, drywall patching, and surface restoration, unless the wall or ceiling was opened by us as part of the job.
- Code updates required later because of a renovation, a change of use, or a new code cycle adopted after our work was inspected and approved.
- Normal wear, consumables such as batteries and bulbs, and damage from misuse, neglect, or use outside the equipment's ratings.
- Work performed by a previous owner or another contractor before we arrived, which we report to you rather than warrant.

Nothing here limits any statutory right you have under South Carolina law, and this warranty is in addition to, not a replacement for, those rights.

How To Make A Warranty Claim

1. Email Warranty@EmergenServe.com for warranty redemption or scheduling. Include your invoice, job number, or service address.
2. Tell us what changed: what stopped working, when it started, and anything that happened at the same time, such as a storm or a power outage.
3. We schedule the visit. Emergencies are dispatched first; other claims are booked for the next available window.
4. We diagnose the problem on site and tell you whether it is our workmanship, a manufacturer issue, or something outside the warranty before any work begins.
5. If it is covered, we fix it at no charge. If it is not covered, you get a flat-rate quote first and you decide whether to proceed.

Warranty Questions

How long does the workmanship warranty last? For as long as the original customer owns the home where the work was performed. There is no expiration date and no annual renewal.

Is it transferable if I sell my home? No. The workmanship warranty covers the original customer only and does not transfer to a new owner.

Do you cover the equipment you install? Equipment is covered by the manufacturer's own warranty for its stated term. We register the equipment where required and help you file and follow up on the claim.

What does a warranty claim cost? Nothing. If something we installed or repaired fails because of our workmanship, we return and correct it at no charge for labor and no trip charge.



Warranty Certificate

Completed and issued by EmergenServe at the close of the job described below. Retain this page with your invoice.

Customer name	
Service address	
Job number	
Date completed	
Work performed	
Equipment installed (model / serial)	
Permit number	
Electrician name	
Warranty term	Lifetime of home ownership

Issued on behalf of EmergenServe by:

Signature

Date issued

A copy of this warranty is retained in your job record. Email Warranty@EmergenServe.com for questions, scheduling, or a replacement copy.